



INSIGHTS

Issue No. 1

Newsletter Date
28th March 2013

Inside this issue:

- **Kimbe, Rabaul and Mingendie Signs MOA**
- **CSNU moves from dial up to Broadband**
- **CSNU staffs sign code of conduct**
- **Pius Norogua briefs network about Callan Rabaul**
- **Six effective communication skills**
- **CSNU optimistic about AusAid deal**

From Editor's Desk



Hello colleagues and friends

Welcome to the first edition of Insight' newsletter.

Insights is all about you. It is about the work you do at Callan. It is about collaboration, networking, partnership, commitment and development.

Let me begin the foreword by sharing with you Ralph Waldo Emerson's saying which goes something like this 'Every artist was first an amateur.' When you come across sayings like that,

what comes to your mind?

I guess the real person of an artist—someone who draws perfect images of what he sees or imagine.

Different people will have different version about it. But as a community, a group, a team, what does it mean?

Insights is just that. It is about bringing out the unheard, (sometimes) untold stories that we experience as a community, as a working group in an interactive way.

Insights is about bringing those individual talents, skills together in a community way of sharing information, learning from each other and helping each other to live life to the fullest.

In this first edition of Insights, you will read stories about Rabaul Resource Center. You will also come across stories about CSNU.

And while this is the first edition of the newsletter, it is good for me to mention that there will be some minor mistakes in relation to the design and layout, information and editing.

But that's not the essence of Insights. Insights is about putting out the individual raw talents, skills into a community of professionals of sharing, learning and development of everyone.

It is my hope that this one captures that essence.

Happy Reading Everyone

Patrick Bruce. Hikins

Kimbe, Rabaul, Mingendie signs MOA

Three Special Education Resource Centers (SERC) who were introduced to the Memorandum of Agreement (MOA) last year have finally signed the MOA with CSNU.

They are Kimbe, Rabaul and Mingendie. The MOA will ensure that these SERCs and

CSNU are complying to the set of agreements as set out in the MOA.

Early this year the Director of CSNU, Br Kevin Ryan said all SERCs will be introduced to the MOA and encouraged participation of SERC leadership to consider this devel-

opment a high priority. This is because the MOA will set the way forward for CSNU and the 19 SERCs to operate harmoniously with each other.

CSNU moves from dial up to Broad Band

Callan Services National Unit has successfully moved from its dial up to Broad band known as Callan network. The technology has added value to the work of CSNU staffs. Staffs of CSNU can now upload and download information from internet at fast rates and receive and send email without having to spend long hours of time staring into their computer like before. The move comes as CSNU

prepares itself to increase efficiency in its services to persons living with disability in PNG. It is also hoped that the CSNU website and CSNU email server will also be facilitated by this technology.



John Paul and Mark Sakarao enjoying the scene of the B.B. Disc.

CSNU begins year with Child Protection workshop

The staffs of Callan Services National Unit and Callan Studies National Unit all gathered in a one week workshop on child protection held at the Christian Brothers Chapel in Wewak, East Sepik Province, PNG. During the workshop the participants were introduced to the different child development theories. The theories included

Erickson's psycho social development, Piaget Cognitive Development Theory and Bowlby Attachment Theory.

Directory of Callan Services National Unit, Br Kevin Ryan was one of the presenters and accompanied him was Jane Saun, National Trainer in Eye and Ear and currently as child protection officer.

The workshop was exciting which includes PowerPoint presentation, group work, discussion and sharing of case studies about child neglect and maltreatment.



Jane Sau, Lucy Aupong, Fidelma Seo, John Munum discuss child protection issues

What's up with Callan Rabaul? Pius Norogua gives a brief outline of what is happening and is on Callan Rabaul's development agenda.

This year we have decided to run our early intervention program for a week instead of a day of the week as the previous practice. This gives more help to the children's learning. As for CBR, we continue to do Catchment visits to eight health facilities once a quarter to meet with CWDs and PWDs who cannot make it to the centre for centre base activities. The visits are done together with our Hospital physiotherapists from Vunapope St Mary's Hospital and Nonga General Hospital. It is also a program that binds the health basis, hospital physiotherapists and our centre in the delivery of services.

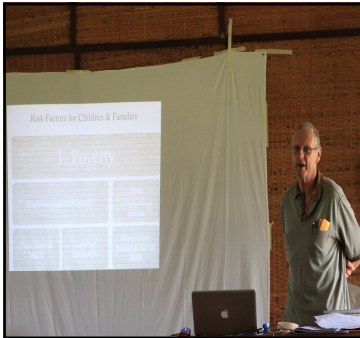
The other three days of the week the clinicians engaged in the catchment visited the health basis and conducted the clinics. Also involve with the school ear and eye screening program.

TRAININGS Our trainings are directed to different target groups such as Field teacher, Pre-service teachers (OLSH Kabaleo, Gaulim Teachers college, Sonoma Teachers college and Bishmark Training college), Field Community Health worker and St Mary's school of Nursing. Parents and careers and interested citizens.

AWARENESS A one hour Callan Inclusive Education Program on our ENB Local Radio to the community. It is also given to each school visited and also communities. It is a must that before we give our services we do the awareness first then the people where we are coming from. It is recognised that the actual service delivery to schools, communities and different Agencies is also creating great awareness of who we are.

MENTAL HEALTH The program had been with the centre for three years with three visits to the centre by Sr. Lorna CSNU, Sr. Patricia and Guen from Australia. We have created a network with another NGO to help deliver mental health services to other catchment. areas.

CSNU Boss optimistic about AusAID funding



The signing of a grant agreement between Callan Services National Unit and AusAID is said to take place

on Thursday the 7th of February 2013. However, this important ceremony could not be able to take place due to other commitments by AusAID.

Meanwhile, Director of Callan Services National Unit, Br Kevin Ryan says he is still confident that the signing might take place some time before the end of February. In an interview with the Insight editorial, Kevin says whilst the postponing of the agree-

ment has taken place, he has reminded staffs and implementers that they can go ahead in their planning and implementation of activities for 2013.

It is also being said that the signing might take place not too soon in the future.

Six ways of improving your interpersonal skills

These six ways of improving your interpersonal skills was adopted by Egan, pg 24 (2002),

- 1) *Listening*
- 2) *Reflection*
- 3) *Summarizing*
- 4) *Empathizing*

5) *Questioning*

6) *Confronting*

The following skills have been identified to be effective ways of communicating between a worker and a client. In the case of Callan Services for Disabled persons it is very important as it helps us (workers) to listen to the problems of children and

adult abuse, try to reflect on the nature of the problems, summarize them into fresh words, empathize with the victims, try to ask questions that will open up facts in discussion and confront the issue if needed be.

Can you think of a story or situation that you were able to

Good interpersonal skills
Listening,
Reflection,
Summarizing,
Empathizing and
Questioning'

Highlights of Callan Rabaul

- Callan Rabaul has just completed the construction of a new Optical Workshop.
- The project is an initiative to contribute to the work of optical services that is currently being provided by Goroka Optical Workshop.
- Callan Rabaul is working closely with Goroka optical for technical and equipment for the newly built centre. Now that we have received the equipment, we are now looking forward to flying an experienced optical technical (Billy) from Goroka to come to Rabaul and start the production of the optical and train two adult disabled persons on the job for at least three months.
- The work of the optical workshop is to serve the clients of the NGI Resource Centre clinic in accessing glasses. Also all its stock orders will be coming from Goroka. It is also hope that the Optical will become an income generating avenue for Rabaul center to assist in delivering services for PWD.
- Last year (2012), the deaf unit at Kabaleo Demonstration School was completed and a big thanks to *Light For the World* for funding the Hearing Health and Education Program with in the network. The children with hearing impaired started using the classroom since the opening of the deaf classroom.

COMING UP
SOON

Renovation of the ear and eye clinic. Again this project will be funded by Light for the World. This will give a facelift to the ear and eye service in the region. It will also include a sound proof boot.



Callan Services National Unit

P O Box 706

Wewak

East Sepik Province

Tel: 456 3510

Fax: 456 1910

Email: KPRyan@edmundrice.org

The Thinking Corner: *Put on your thinking cap*— Find a saying for next issue and post it to Insight

Every artist was first an amateur.

Ralph Waldo Emerson

Places you can locate us:

Aitape	Morobe
Alotau	Manus
Vanimu	Wabag
Buka	Wewak
Daru	Rabaul
Gerehu NCD	Mingendie
Goroka (Mt Sion)	Mendie
Kavieng	Mt Hagen

Callan Services National Unit is the coordinating body of the network of Callan Services for Disabled Persons and is making its way through the Memorandum of Agreement (MOA) to developing quality assurance systems in planning, implementation, monitoring and reporting of programs provided by the Special Education Resource Centers throughout PNG.

Callan Services National Unit is operated by the Christian Brothers Inc whilst the Special Education Resource Centers are national institutions established both by the Callan Services National Unit and Catholic Dioceses of Papua New Guinea. The main mode of service delivery of Callan is inclusive education and community based rehabilitation services.

For more information: Call 456 3510

Email: KPRyan@edmundrice.org

